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## Partnership Agency And Trust Reviewer Pdf 16

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| <p><b>Questions used to reflect the partner relationship</b></p> <ol style="list-style-type: none"><li>1. What should we have achieved by now in the partnership?</li><li>2. What's working well, and why?</li><li>3. What are the problems the partnership is facing?</li><li>4. What have we learnt?</li><li>5. What are we going to do about the problems we have identified?</li><li>6. Who will take the action?</li></ol> |
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Several agencies have carried out major reviews of their partnership relationships in the last three years which have led to changes in their practice. One agency who had spent a lot of effort embedding the policy and tools with staff and partners said they now recognise that they needed to "refresh" their policy ensuring that all parts of the organisation that didn't benefit from the first round of implementation are included.

Other methods of getting information to evaluate the partner relationship included regular feedback through partner visits and preparing case studies. A couple of smaller agencies were concerned about the honesty of the feedback and only a few agencies ask for anonymous feedback.

### 9.1 Innovation and good practice

There was only one example of an agency who had explicitly developed an organisational indicator at the strategic level relating to effective partnership:

Strategic Objective	Develop effective partnerships
Lag Indicator 1	% of programme partnerships demonstrating increased Partner Review Tool scores
Lag Indicator 2	% of programme partners demonstrating increased Capacity Assessment Tool scores
Lead Indicator	% of programme partners using Capacity Assessment Tool and Partner Review Tools

## 10. What are the emerging trends and learning?

### 10.1 Changing levels of engagement with partners

There is some evidence that agencies are changing their approach and seeking more engagement and input from their partners. One agency's accountability system mandates stakeholder engagement, including partner consultation, in the development of country, regional, thematic and international strategies.

Another agency stipulates in its contract with partners that it will "consult partners at an early stage in key decision making processes including five year strategic planning and programme reviews...and... will share the resulting policy with the partner community and invite and respond to their comments." Both are designed to realise consistency in partner's engagement in strategic planning and provide them with a basis to hold the organisation to account.

One larger agency has received feedback from its partners about skewed decision-making processes and the agency's level of dominance. As a result the agency has identified several changes to help equalise power:

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